

Dear Dr. Chrysostom,

I just want to tell you how much you and your staff have done for Frank (and for me) and to say that we appreciate everything you've done for us.

As you know Frank hadn't been to a dentist in over thirty years and he had no idea what to expect. However, from the very first day that we came to your office it was you, Dr. Chrysostom, and all your staff, that made Frank and me feel "right at home" and immediately knew that we had come to the right place to get Frank, what I think will be, a whole new sense of self-esteem.

Dr. Chrysostom, please let all your staff know that Frank and I appreciate everything you've done for us. From making Frank feel like a king, and all the attention everyone gave him, including all the little things like cookies and gifts, you'll never know how much we both appreciate your kindness, sympathy and generosity.

Thank you so much for everything Dr. Chrysostom. Please let everyone know in some meaningful way that Frank and I thank all of you.

It has been a pleasure to do business with you.

Kindest appreciation,

A handwritten signature in blue ink that reads "Carl". The signature is written in a cursive, flowing style.

Carl